

AMERICAN RED CROSS
SOUTHWESTERN INDIANA REGIONAL
DISASTER COLLEGE
JUNE 9 – 12, 2010

DISASTER ASSESSMENT BASICS:

The purpose of this course is to provide a general overview of the tasks performed by Red Cross Disaster Assessment workers in support of a disaster relief operation and a local incident such as a single family fire.

Prerequisite: Intro to Disaster/Fulfilling our Mission

Date: June 9, 2010 **Time:** 8:30 – 12:00

COLLABORATING TO ENSURE EFFECTIVE SERVICE DELIVERY:

Participants in this course will gain a practical understanding of what a liaison is and what a liaison does-how they collaborate with diverse internal and external stakeholders to ensure effective service delivery in a manner that yields community trust in, appreciation for and goodwill toward the Red Cross.

Prerequisite: Intro to Disaster or Fulfilling our Mission

Date: June 9 & 10, 2010 **Time:** 8:30 – 5:00 **Must attend both days**

PUBLIC AFFAIRS—LOCAL RESPONSE:

The purpose of this course is to prepare Red Cross Disaster Public Affairs employees and volunteers to initiate the public affairs activity at their local chapter.

Prerequisite: Intro to Disaster Services or Fulfilling Our Mission

Date: June 9, 2010 **Time:** 8:30 – 5:00

LOGISTICS OVERVIEW:

The purpose of this course is to provide basic information about the processes of Material Support Services activities in support of an American Red Cross disaster relief operation. Participants will learn about the skills, abilities and knowledge needed by Material Support Services workers and how they can become involved in their local chapter.

Prerequisite: Intro to Disaster or Fulfilling our Mission

Date: June 9, 2010 **Time:** 8:30 – 12:00

LOGISTICS SIMULATION:

The purpose of the simulation is to provide participants and opportunity to practice the skills and knowledge needed to run a successful logistical operation in their local chapter.

Prerequisite: Logistics Overview

Date: June 9, 2010 **Time:** 1:00 – 5:00

FINANCIAL STATISTICAL INFORMATION OVERVIEW:

This will cover the 5266 and 2066 forms including how to fill out those forms and their purpose in a disaster relief operation. Held in the computer lab.

Date: June 9, 2010 **Time:** 1:00 – 5:00

CLIENT SERVICES: PROVIDING EMERGENCY ASSISTANCE:

The purpose of this one day course is to introduce the Family Services function. You will learn the skills and tools needed to conduct an effective client interview. Participants will learn to provide Red Cross emergency disaster assistance, use the basic forms and tools needed to assist clients, demonstrate appropriate use of resources and referrals, and describe the assignment settings in which emergency assistance interviews are performed.

Prerequisite: Intro to Disaster

Date: June 10, 2010 **Time:** 8:30 – 5 p.m.

DISASTER FRONTLINE SUPERVISOR:

The purpose of this course is to prepare supervisors to lead a team of disaster workers to deliver high quality client service and to create a climate that promotes worker satisfaction. This course replaces SID.

Prerequisite: Applicants should have the training and experience equivalent to a Service Associate in an activity in which she or he expects to become a supervisor.

Date: June 10, 2010 **Time:** 8:30 – 12:00

DISASTER FRONTLINE SUPERVISOR SIMULATION:

The purpose of the simulation is to provide participants an opportunity to practice their supervisory knowledge and skills in leading teams that deliver high quality service and to create a climate that promote worker satisfaction.

Prerequisite: Disaster Frontline Supervisor

Date: June 10, 2010 Time: 1:00 – 5:00

DEFENSIVE DRIVING COURSE:

Prerequisite for ERV Training

Date: June 10, 2010 Time: 8:30 – 12:00

WEAPONS OF MASS DESTRUCTION/TERRORISM:

The purpose of this course is to provide basic information about the issues and safety concerns related to responding to a disaster incident in an environment involving weapons of mass destruction/terrorism. Participants will gain the knowledge, skills and abilities needed by disaster workers performing duties in this environment.

Date: June 10, 2010 Time: 1:00 – 5:00

EMERGENCY OPERATIONS CENTER/INCIDENT COMMAND LIAISON:

The purpose of this basic Disaster Services course is to prepare Red Cross employees and volunteers who will be assigned to government and emergency settings to work collaboratively with Red Cross partners, helping to ensure a coordinated response that results in effective service delivery.

Prerequisites: Collaborating to Ensure Effective Service Delivery

Date: June 11, 2010 Time: 8:30 – 5:00

HEALTH SERVICES RESPONSE WORKSHOP:

The purpose of this course is to prepare licensed health professionals to either work in their local chapter jurisdiction, or be deployed to a Red Cross disaster relief operation and function as health professionals within the Health Services Protocols. Employees and volunteers of the Red Cross who have a current professional license to practice as a CAN, EMT, LPN/LVN, PS, RN or MD.

Prerequisites: Intro to disaster or Fulfilling Our Mission

Date: June 11, 2010 Time: 8:30 – 5:00

MASS CARE II:

The purpose of this course is to prepare employees and volunteers of the Red Cross to establish, operate and phase out Mass Care services on multi-chapter or national disaster relief operations so that client needs are met in a timely and cost-effective manner.

Prerequisites: Shelter Operations, Disaster Frontline Supervisor and Simulation, Experience equivalent to a supervisor in the Mass Care group on a disaster relief operation.

Date: June 11 & 12, 2010 Time: 8:30 – 5:00 Both days

INTERNATIONAL HUMANITARIAN LAW:

The American Red Cross has a unique mandate to educate the American public about the guiding principles and IHL framework for conduct in warfare as set forth by the Geneva Conventions of 1949. This is the branch of international law that encompasses both humanitarian principles and international treaties that seek to save lives and alleviate suffering of both combatants and noncombatants during armed conflicts.

Date: June 11, 2010 Time: 8:30 – 12:00

ERVs: Ready Set, Roll:

The purpose of this course is to prepare Red Cross paid and volunteer staff to safely and effectively use an emergency response vehicle (ERV) and its equipment to meet feeding and other service needs of the people affected by disaster. The course consists of two parts. The first part is a self study and the second part is an ERV orientation and road test. Participants must complete both parts. **Call to check out video & participant manual.**

Prerequisites: Valid drivers' license, Defensive Driving Course Certificate, Intro to Disaster, Mass Care Overview, and FA/CPR Certification.

Driving Test: June 12, 2010 Time: 9:00 a.m. – 12:00 p.m.

CAS OVERVIEW:

In-house training on how to enter client cases into the Client Assistance System.

Date: June 12, 2010 Time: 8:30 – 12:00